

Emergency Remote Teaching and Learning Survey

This survey is meant to help us learn what works and what does not work well in the emergency remote educational experience. The purpose is for improvement rather than to evaluate performance.

My Internet connection is:

- Excellent
 - Good
 - Fair
 - Poor
-

My usual work device for classes has been: (Check the one you are using most frequently.)

- A good desktop
 - A good laptop
 - A modest (e.g., older, slower) desktop/laptop
 - A tablet
 - A mobile phone
-

My usual workspace right now is: (check all that apply)

A room in a house that I occupy alone (e.g., a bedroom)

A room in a house that I share with others also working remotely (e.g., shared office/bedroom)

A room in a house that I share with others who are at home (e.g., kitchen, living room)

A place like a coffee shop or internet café

Is your usual work computer/device shared with someone else?

Yes

No

I have:

Taken online classes before and completed them

Taken online classes before, but not completed them

Taken a Hybrid class before

Never taken an online class

I know whom to contact if I have questions about how changes at Georgia Tech in response to COVID-19 will affect my educational plans.

Yes

No



Communications from the Institute about COVID-19 as they relate to changes to the academic year were clear.

Strongly Agree

Agree

Disagree

Strongly Disagree

In this section we will ask you a few questions about remote services. Remote services include advising, academic support, and career services.

Indicate the level of support you are getting from the Institute to help you transition to taking your classes remotely.

Very Supportive

Supportive

Unsupportive

Very Unsupportive

How connected do you feel to Georgia Tech?

- Very Strong Connection
 - Some Connection
 - Very Little Connection
 - No Connection
-

Did you use any services remotely (e.g., Advising, Academic Support, Health Services etc.)?

- Yes
 - No
-

Display This Question:

If Did you use any services remotely (e.g., Advising, Academic Support, Health Services etc.)? = Yes

If you used remote services, which did you use? (Select all that apply.)

- Advising
- Academic Support
- Career Services
- Graduate Student Services
- Library Requests
- Disability Services
- Health Services
- Mental Health Services
- Technology Support Services

Display This Question:

If If you used remote services, which did you use? (Select all that apply.) = Advising

I could reach an advisor when I needed one.

- Yes
- No

Display This Question:

If If you used remote services, which did you use? (Select all that apply.) = Advising

X→

Even remotely, I could access my academic advisor and they answered my questions.

- Strongly Agree
 - Agree
 - Disagree
 - Strongly Disagree
-

Display This Question:

If If you used remote services, which did you use? (Select all that apply.) = Academic Support



Accessing Academic Support remotely was effective.

- Strongly Agree
 - Agree
 - Disagree
 - Strongly Disagree
-

Display This Question:

If If you used remote services, which did you use? (Select all that apply.) = Career Services



Accessing Career Support remotely was effective.

- Strongly Agree
 - Agree
 - Disagree
 - Strongly Disagree
-

Display This Question:

If If you used remote services, which did you use? (Select all that apply.) = Graduate Student Services



Accessing Graduate Student Services remotely was effective.

- Strongly Agree
 - Agree
 - Disagree
 - Strongly Disagree
-

Display This Question:

If If you used remote services, which did you use? (Select all that apply.) = Library Requests



My Library Requests were fulfilled remotely.

- Strongly Agree
 - Agree
 - Disagree
 - Strongly Disagree
-

Display This Question:

If you used remote services, which did you use? (Select all that apply.) = Disability Services



Accessing disability services remotely was effective.

- Strongly Agree
 - Agree
 - Disagree
 - Strongly Disagree
-

Display This Question:

If you used remote services, which did you use? (Select all that apply.) = Health Services



Accessing health services remotely was effective.

- Strongly Agree
 - Agree
 - Disagree
 - Strongly Disagree
-

Display This Question:

If you used remote services, which did you use? (Select all that apply.) = Mental Health Services



Accessing mental health services remotely was effective.

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree

Display This Question:

If you used remote services, which did you use? (Select all that apply.) = Technology Support Services

Accessing Technology Support Services remotely was effective.

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree

In this section we would like to get your feedback on emergency remote instruction and any adjustments that your instructors made as a result of moving to remote learning due to COVID-19.

How satisfied are you with remote academic activities so far?

- Extremely satisfied
 - Satisfied
 - Neither satisfied nor dissatisfied
 - Dissatisfied
 - Extremely dissatisfied
-

Overall, are you still achieving the course learning outcomes with the change in delivery?

- Yes, this is true in all my classes
 - Yes, this is true in some of my classes
 - No, this isn't happening in any of my classes
 - Don't Know
-

Overall, my instructors are empathetic with me during COVID-19.

- Strongly Agree
 - Agree
 - Disagree
 - Strongly Disagree
-

Overall, my instructors are flexible with me during COVID-19.

- Strongly Agree
 - Agree
 - Disagree
 - Strongly Disagree
-

My communication with my faculty advisor for my research, project work, capstones, design courses, and/or VIP classes was effective.

- Strongly Agree
 - Agree
 - Disagree
 - Strongly Disagree
-

Did any of your classes change their assessments (homework, assignments, projects, finals) as a result of moving to remote learning?

- All assessments changed
 - Some assessments changed
 - No assessments changed
-

Display This Question:

If Did any of your classes change their assessments (homework, assignments, projects, finals) as a r... = All assessments changed

Or Did any of your classes change their assessments (homework, assignments, projects, finals) as a r... = Some assessments changed

Were those changes communicated clearly to you?

- Yes, for all classes
 - Yes, for some classes and no for others
 - No for all classes
-

Display This Question:

If Did any of your classes change their assessments (homework, assignments, projects, finals) as a r... = All assessments changed

Or Did any of your classes change their assessments (homework, assignments, projects, finals) as a r... = Some assessments changed

Did you feel like those changes helped you to complete the course(s)?

- Yes
 - No
-

Overall, my instructor(s) could use the available technologies (e.g., Canvas, Bluejeans, Kaltura, etc.).

- Strongly Agree
 - Agree
 - Disagree
 - Strongly Disagree
-

Overall, my fellow students could use the available technologies (e.g., Canvas, Bluejeans, Kaltura, etc.).

- Strongly Agree
 - Agree
 - Disagree
 - Strongly Disagree
-

Given the following topics associated with online-based teamwork, please rank them in order from what you believe would be the most (1) to least (6) useful for you as you navigate online-based team research/work.

- _____ How to modify communication strategies in teams in an online setting
 - _____ Understanding how my personal strengths and weaknesses inhibit or contribute to online-based teamwork
 - _____ Choosing appropriate conflict management strategies, and adapting those to manage conflict in an online setting
 - _____ Identifying the challenges that may arise in teamwork that takes place in an online setting
 - _____ Articulating the aspects of my own patterns of behavior on a team
 - _____ Understanding how to better interact with my advisor or team members in an online setting
-

Are you in a time zone different than Eastern Daylight Time that is ill-suited for synchronous (same time) teaching?

- Yes
 - No
-

Considering our remote instruction, what worked well?

What suggestions do you have for us about remote instruction? What could we do better?

What are your biggest challenges when collaborating in teams?

In this section we'd like to get your feedback on policy adjustments that the Institute made, e.g., changing the date for withdrawing or dropping.

Were changes to the Institute policies helpful for you?

- Yes
 - No
 - N/A
-

Did you use the later withdrawal date during the semester?

- Yes
 - No
 - N/A
-

If you were offered, would you have used a pass/fail option for any of your classes?

- Yes
- No

In this section we'd like to get your feedback about technologies you may have experienced during remote delivery.

Technologies I used during remote delivery were helpful and reliable.

- Strongly Agree
- Agree
- Disagree
- Strongly Disagree

Rate your level of satisfaction with the technologies used for delivering classes to you remotely.

	Very satisfied	Satisfied	Dissatisfied	Very Dissatisfied	Did not use
Canvas Learning Management System	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Kaltura Video Delivery System	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bluejeans Web-conferencing System	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Webex Web-conferencing System	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Piazza Discussion Forum	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If you requested assistance with a technology issue, whom did you reach out to? (Select all that apply.)

- Institute Tech Support (e.g., Services.gatech.edu, Canvas.gatech.edu, GTPE, etc.)
 - My Instructor
 - My TA
 - My Classmates
 - My family or friends
 - Outside Technical Support
 - N/A
-

If you requested assistance in addressing any of the technology issues, rate your overall experience.

- Very satisfied
 - Satisfied
 - Dissatisfied
 - Very Dissatisfied
 - Did not request assistance
-

Did you have technology issues that prevented you from completing your course(s)?

Yes

No

Do you intend to return to Georgia Tech for fall 2020 to continue and/or complete your education?

Definitely yes

Probably yes

Probably no

Definitely no

Unsure

Not applicable because I am graduating

Did you receive a job offer, but have it rescinded due to Coronavirus disruptions?

Yes

No

N/A